AC: 02.06.2025 ITEM NO: 8.3

Deccan Education Society's

Kirti M. Doongursee College of Arts, Science and Commerce (AUTONOMOUS)





Affiliated to

UNIVERSITY OF MUMBAI

Syllabus for Program: Bachelor of Commerce Course: T.Y.B.Com

Choice Based Credit System (CBCS) with effect from Academic Year 2025-2026

Deccan Education Society's

Kirti M. Doongursee College (autonomous) Name of the Department: COMMERCE

Vertical	Semester	Course Code	Course Title	Credit
Minor	v	25COMMR52 1	Commerce – V (Marketing)	2
Minor	VI	25COMMR62 1	Commerce – VI (Human Resource Management)	2

Course Code	SEM – V - Course Title	Credits	Lectures/ Week
25COMMR521	Commerce (Marketing)Paper V	2	2

Course Outcomes:

After successful completion of this course, students would be able to CO1 - To understand the students with basic concepts of marketing.

- CO2 To make students analyze consumer behavior as well as market segmentation.
- CO3 To make students remember the concept of the marketing mix.
- CO4 To make students aware of and apply the recent trends in marketing.

Unit	Topics	No of Lectures
I	 Introduction to Marketing Marketing, Concept, Features, Importance, Functions, Evolution, Strategic v/sTraditional Marketing Marketing Research - Concept, Features, ProcessMarketing Information System-Concept, ComponentsData Mining- Concept, Importance Consumer Behavior- Concept, Factors influencing Consumer BehaviorMarket Segmentation- Concept, Benefits, Bases of market segmentationCustomer Relationship Management- Concept, TechniquesMarket Targeting- Concept, Five patterns of Target market Selection 	15
II	 Marketing Decisions I Marketing Mix- Concept, Product-Product Decision Areas Product Life Cycle- Concept,managing stages of PLC, Branding- Concept,ComponentsBrand Equity-Concept,Factors influencing Brand Equity Packaging- Concept, Essentials of a good package Product Positioning- Concept, Strategies of ProductPositioningService Positioning-Importance & Challenges Pricing- Concept, Objectives, Factors influencing Pricing, Pricing Strategies 	15
		30

References:

- 1.Phillip Kotler. (2005) Marketing Management, Englewood cliffs, Prentice Hall, NJ
- 2.Richard M. S Wilson, Colin gilligam, Strategic Marketing Management, Viva BooksPvt. Ltd.,2003.
- 3. Walker Boyd, Larreche, Marketing Strategies Planning Implementations, TataMacgraw Hill. 2004.
- 4.Neelamegam, S. (2007) Marketing in India: Cases and Readings, Vikas, New Delhi
- 5.Kotler, P., Keller, K.L. Koshy, A. &Jha. M. (2009). Marketing Management: A South Asian Perspective.

(Thirteenth Ed). Pearson Education, New Delhi.

- 6.Gandhi, J.C. Marketing a Managerial Introduction TataMcGrawHill.
- 7. Maheshwari, R.P., Jindal, Lokesh, (2011). Marketing Management Theory and Practice.
- 8. Sherlekar, S.A. Marketing Management. Himalaya Publishing House.
- 9. Saxena, Rajan. Marketing Management
- 10.Ramaswamy & Kumari Nama. Marketing Management

Course Code	SEM – VI - Course Title	Credits	Lectures/ Week
25COMMR621	Commerce (Human Resource Management) Paper VI	2	2

Course Outcomes:

After successful completion of this course, students would be able to

- CO1 To make students understand the concepts of human resource management.
- CO2 To make students know and apply human resource development in practical life.
- CO3 To make students know about human relations.
- CO4 To enable students, know the trends in human resource management.

Unit	Topics	No of Lectures
I	 Human Resource Management Human Resource Management – Concept, Functions, Importance, Traditional v/s Strategic Human Resource Management Human Resource Planning- Concept Steps in Human Resource Planning Job Analysis- Concept, Components, Job design- Concept, Techniques Recruitment- Concept, Sources of Recruitment, Selection - Concept, process, Techniques of E-selection, 	15
II	 Human Resource Development Human Resource Development- Concept, functionsTraining- Concept, Process of identifying training and development needs, Methods of Training & Development (Apprenticeship, understudy, job rotation, Vestibule training, case study, role playing, sensitivity training, In, basket, management games) Evaluating training effectiveness- Concept, Methods Performance Appraisal- Concept, Benefits, Limitations, MethodsPotential Appraisal-Concept, Importance Career Planning- Concept, ImportanceSuccession Planning- Concept, 	15

NeedMentoring- ImportanceCounseling- Techniques.	Concept, Concept,	
		30

Additional References:

- Bernardin, John H: Human Resource Management, Tata McGraw Hill, New Delhi 2004.
- Arthur M, Career Theory Handbook, Prentice Hall Inc, Englewood Cliff.
- Belkaoui, A.R. and Belkaoui, JM, Human Resource Valuation: A Guide to Strategies and Techniques, Quarum Books, Greenwood, 1995.
- Dale, B, Total Quality and Human Resources: An Executive Guide, Blackwell, Oxford.
- Greenhaus, J.H., Career Management, Dryden, New York.
- Mabey, C and Salama, G., Strategic Human Resource Management, Blackwell, Oxford.
- Aswathappa. K, Human Resource Management
- Subba Rao, Human Resources Management.
- Michael Porter, HRM and Human Relations.

Evaluation Scheme for Third Year B.COM (UG) under NEP (MINOR) (2 credits)

- I. Internal Evaluation for Theory Courses 20 Marks
- 1) Continuous Internal Assessment (CIA) Assignment 10 marks
- 2) Continuous Internal Assessment (CIA) ONLINE Unit Test 10 marks
- II. External Examination for Theory Courses 30 Marks

Duration: 1 Hour

Theory question paper pattern: All questions are compulsory.

Question	Based on	Marks
Q.1	Unit I	15
Q.2	Unit II	15

- All questions shall be compulsory with internal choice within the questions.
- Each Question may be subdivided into sub-questions as a, b, c, d, etc. & the allocation of Marks depends on the weightage of the topic.

NOTE: To pass the examination, attendance is compulsory in both Internal & External Theory Examinations.